



To Live Up to Society's Trust

By flexibly responding to changing social situations and unexpected incidents, we will meet the expectations and confidence of our customers and society.

Identifying and properly coping with risks

Compliance and corporate ethics

Widespread criticism is being directed at bid-rigging, cartels, and other illegal acts perpetrated by corporations that significantly affect society and the economy. Moreover, there is growing social interest about protecting the information of both corporations and individuals. In reflecting such new elements of raising anxiety in the international arena as the issue of nuclear development, export control is also assuming greater importance. With our CSR Promotion Division taking the lead, we are implementing education and periodic audits, while making updates of their contents, and are working to ensure that the strong intensions of top management concerning compliance (which means living up to society's trust) including environmental conservation are thoroughly implemented in all corners of our group.

Risk management

In response to the outbreak of the new influenza, we established a corporate management headquarters, and coped by such means as ensuring that measures are thoroughly taken to prevent further infection and monitoring the status of infection in the group. On the other hand, in preparing for an outbreak of avian flu which has a high pathogenic effect, we have set up a plan, the core part of which is to enter a mode where mobility is minimized with emphasis placed on the effects on human lives, while continuing some tasks related to our group's social responsibility wherever possible. We are then arranging further details of this plan.

Ensuring reliability in financial information

We arranged our internal control system related to the reliability of financial information by using the framework and manual for internal control established by our parent company, Hitachi, Ltd., and completed the procedures for evaluation and auditing for fiscal 2009.

Internal reporting system, "Ethical Helpline of the Hitachi Kokusai Electric Group"

We ensure that the employees are informed through internal gazettes and seminars of the principles of "keeping secrets," "not mistreating informants," and "responding with good faith." This system is operated by a committee including a lawyer as an outside member in order to earn the trust of informants through appropriate response.

Ethical Helpline of the Hitachi Kokusai Electric Group

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The Helpline accepts reports not only from employees of the entire Group but also from its business partners.

Disclosing information fairly and actively

Briefing on financial results and other sessions

For the sake of institutional investors and securities analysts, we organize quarterly briefings on financial results, meetings on individual matters, and other activities in an attempt to promote better understanding of our Group.



Briefing on financial results for the term ended March 2010